

A decorative graphic on the right side of the page features several stylized hands in various colors (yellow, blue, purple, green, orange, red) and sizes, some overlapping, arranged in a circular pattern. The hands are simple, flat shapes with distinct fingers.

03Number Shop

0300

Phone Numbers

For Charities, Non-Profits and Public Sector



| An Ethical Number Range

03 Numbers were introduced by Ofcom to clear up varying and often confusing call costs to most 08 numbers. Any call to an 03 number are charged at exactly the same rate as any call to an 01 or 02 landline. This effectively makes the call free from any mobile or landline with bundled minutes.

| UK Wide Non-Geographic Number

As an 03 is non-geographic you can advertise a national presence all over the UK. It also creates a highly professional image for your business or organisation and you can advertise alongside the largest brands in the country.

| Cost Effective For Your Organisation

Many UK charities and public bodies have operated 0800 numbers for their advice and helplines as these are 'Freephone', but new operating charges have meant an 0800 is now significantly more expensive to operate. In 2015 all calls to 0800 numbers, including from mobiles were made free, but the cost was passed onto the organisations who operate them.

Many providers of 0800 numbers have now added a surcharge of up to 7p per minute for all calls that originate from a mobile. None of these extra costs are associated with an 03.

| Why Choose a 0300 Number?

Ofcom has reserved the 0300 range for charities, non-profit organisations and the public sector. They were introduced to:

“increase certainty, trust and confidence in the numbers that consumers use to call public services and voluntary services” – Ofcom

The cost to call an 0300 number costs the same as any call to an 01 or 02 landline, even from a mobile phone. This makes the calls effectively free from most phones as they are included within all monthly minute bundles.

They offer all the benefits of any 08 number, but without the often confusing call costs and increase charges to host them.

Some of the UK's leading charities and public sector bodies are now using 03 numbers for their main contact numbers, helplines and fundraising campaigns:



| Our Charity Experience

We're proud to work with some fantastic charities who are delighted with our service and dedicated team:



The support of companies such as Core Telecom helps us to make a real difference to people's lives. Core's donation of the helpline and their wider support for the Trust is warmly welcomed.

- *Barrie Oldham, Chief Executive*



I just wanted to say that your service has been GREAT. Really helpful from the very first enquiry right through the process and your fast response. We've been really impressed by the answering service and are already finding the virtual switchboard a better way of managing our limited resources by directing calls to the appropriate person automatically. We are sure that as we grow and use the system more, we will find more ways of utilising it to support our charitable objectives. Thanks you.



Our 03 number helps us to provide a low cost way for the public to get in touch and access our services easily. We want to ensure we are able to help as many children and families as possible so our incoming calls are vital to letting us speak to them directly.

- *Tony Curtis MBE – Chairman – Dreams & Wishes*

| About Us

03NumberShop is owned and operated by Core Telecom. We are an independent network which currently handles in excess of 400 million minutes per annum.

We are directly interconnected with BT through a series of IP and fixed connections which guarantees our service and security.

As one of the leading carriers in the UK, we specialise in inbound call solutions and provide a full range of non-geographic and geographic numbers, coupled with industry leading call management solutions.



Speak to An Expert

A member of our team would be delighted to discuss your requirements.
Please do not hesitate to contact us.

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